# **NEWS @CAHO**

FOR HOSPITAL INFECTION CONTROL (CPHIC BASIC)

CERTIFIED **PROFESSIONAL** 



The second online workshop - Basic CPHIC was conducted in association with Schulke on 8th November, 2020. It was well-attended with 43 participants. The faculty were – Dr. J Jayalakshmi, Dr. Anna George, Ms Dhanya Michael

 Developing the HIC team and manual · Disinfection and sterilization

Standard precautions

QUALITY

**SYSTEM &** 

**Workshop Highlights** 

- Managing support services including housekeeping, kitchen, laundry, pest-control &
- mortuary

• Infection control surveillance

· Occupational health staff training

Biomedical waste management and licencing

- **REGISTER FOR NEXT SESSION**

- **CERTIFICATE COURSE** LABORATORY

Auditor (ISO: 15189 -2012) CAHO in collaboration with Center for Quality Initiative (CQI) conducted third session of 4-days NBQP approved Course on Laboratory Quality Management System (LMS) & Internal Auditor (ISO 15189: 2012) from 5th to 8th November 2020. The faculty were Dr. Sankar Sen Gupta and Dr. Ashvini Sen Gupta. **Workshop Highlights** 

• Implementation of the Laboratory Management System Requirements of International Standards ISO 15189:2012 NABL specific criteria NABL documentation

PRE-REGISTER FOR NEXT SESSION

**WORLD QUALITY MONTH 2020 CELEBRATIONS!** 

Mr. Suresh Lulla, Founder & Managing Trustee,

Dr. S Manivannan, Founder & Managing

Director, Kauvery Group of Hospital

Qimpro Foundation

Hospital, Coimbatore

- **EVENTS @CAHO**

**Creating Customer Value** 

If Disney ran your Hospital!

### World Quality Month -2020 Celebration

CAHO & Qimpro Foundation extends an invitation to commemorate 101 years of Quality:

**QualTech Prize** The QualTech Prize for Healthcare 2020 will be conducted on 28th & 29th November for recognising the contributions of quality professionals and providing a moment for all to celebrate the achievements of their teams and organisations. This event offers a unique opportunity to learn and benchmark process improvements made by 27 shortlisted HCOs in both clinical and non--clinical domains in India. The event will also include talks by healthcare stalwarts:

Nurses: The main link in creating Customer Dr. Sandhya Shankar, Corporate Chief of Nursing, Fortis Healthcare India value

WEBINAR SERIES INTERNATIONAL **CAHO EVENTS** WEBINAR **SERIES** 

December. The first webinar will be on Patient-Reported Outcome Measures (PROM).

REGISTER CAHO + QIMPRO QUALITY **FABLES CHATS** 

# **WATCH QUALITY FABLES CHAT - 1**

Listen to the first Quality Fable Conversation (LEGITIMISING ABSENTEEISM) between Mr.

Quality Fables are not about fiction and/or animals. These fables are based on real experience

Features and Failures - A Bank Fable Date - 8th December, 2020 Time - 4 to 5pm **REGISTER FOR QUALITY CHAT - 2** 

CERTIFICATE PROGRAM CERTIFICATION FOR PROBLEM SOLVING

Healthcare Quality Improvement is about solving chronic problems in organizations which are embedded in managerial processes and do not come with alarms. Therefore, tragically, they

CAHO - QIMPRO presents Certification for Problem Solving commencing from 26th November. The program has been designed to build an army of healthcare professionals who are adept at recognizing and solving chronic problems in cross-functional managerial processes and help to

**FIND OUT MORE** 

CAHO ACADEMY

The program comprises of:

hatch chronic waste referred to as Cost Of Poor Quality (COPQ).

**Certification for Problem-Solving** 

significantly reduce the COPQ in the hospital.

NEW!

**FIRE SAFETY AND EMERGENCY** 

**PREPAREDNESS** 

**Workshop Date: 24th November** 

Active and Passive fire protection systems

• Mock drill and Table Top Exercises

STUDENT RESEARCH **MENTORING PROGRAM** 

Speakers:

Emergency preparedness and response plan

**CAHO Student Research Mentoring Program** 

presented - "How to frame a Research Question?"

**TRAINING PROGRAM** 

areas of emergency evacuation, fire prevention and preparedness **Program Highlights:** 

**REGISTER** 

A Webinar on "How to frame a Research Question?" was conducted to encourage students for enrolling in CAHO Student research mentoring program. It was well attended by 200 registrants.

 Prof. Sanjeeb Kakoty, Faculty, IIM Shillong discussed on the "Importance of Study Design" • Dr Hemchand Krishna Prasad, Consultant, Dept of Pediatric Endocrinology, Dr.Mehta's

Hospital Chennai and Committee member, CAHO Student Research Mentoring Program

**WATCH VIDEO** 

• Opportunity to win cash prize of 5000/- for (students) completing and publishing the study.

**REGISTER NOW** 

In the ongoing Master Class Series, the sixth session on Failure Mode & Effect

Analysis (FMEA) was taken up by Dr Shweta Prabhakar, Head- Quality & Patient

Safety, Fortis Hospital, Mohali. It was well-attended with 400 registrants.

• Students will be provided mentorship from expert mentors across the country throughout the conduct of their study. • Students shall be supported throughout their project by Student Research committee of CAHO. • Opportunities for presenting the research work nationally / internationally.

Institutional support to conduct research projects across the country.

CAHO introduces Masterclass Series – 2 commencing from December on NABH 5th edition **Requirements- Focus on Departments.** 13 LIVE SESSIONS Radiology Department Laboratories & Blood Bank Emergency Department

One session every week on Wednesdays (6-7pm) followed by Q& A, discussions and certification

**REGISTER NOW** 

certification after online evaluation by CAHO in association with Asian Society for Quality in

Engaging sessions by experts on RT-PCR application in molecular diagnostics in implementing

REGISTER

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**CAHO ACADEMY MANAGEMENT INTERNAL AUDITOR** Certificate Course on Laboratory Quality Management System & Internal

# Date: 28th & 29th November, 2020 Time: 3pm to 7pm India

Dr. S Rajasekaran, Chairman, Dept. of Customer Value and Clinician: What it Orthopaedics, Trauma & Spine Surgery, Ganga means and How to create?

**REGISTER** 

By Dr. Eyal Zimlichman

Deputy Director-General,

Sheba Medical Center, Israel

Chief Medical Officer & Chief Innovation Officer

MD, MSc (MHCM)

**International Webinar Series** Date: 1st December, 2020 Time: 5pm India CAHO brings to you a Webinar Series by International Experts commencing from the month of

and involve real people. In addition, they are short narratives making a significant point and are the New Age catalysts for effective training on Quality Management, Performance Excellence and Benchmarking for Best Practices. CAHO and Qimpro Foundation brings Quality Fables Chats series to pole-vault the lessons learnt

Suresh Lulla and Dr. Vijay Agarwal

Register for the next Quality Fables Chats

**Quality Fables Chats** 

for Healthcare excellence.

LEARN @CAHO

• Live weekly lectures (8 Talks) on each Quality Tool by Mr. Suresh Lulla with a practical application of the tool by a healthcare specialist.

· A self-paced online module on problem-solving: Problem Solving Pro

Fire Safety and Emergency Preparedness Training Program

A one- day online program is being conducted in association with Chola MS Risk Services to address critical gaps in knowledge and fire protection systems that hospitals face today in the • Understanding the principles of fire • Fire Hazards in a hospital and risk control

**Benefits of the Program** 

• Statistical support, if needed.

**CAHO** 

**SERIES** 

**MASTERCLASS** 

**Upcoming Session Schedule:** 

• Human Resources Management

• Medication Management

 Top Management Facility Management

post completion of series.

**CERTIFICATE COURSE HEALTHCARE RISK** 

MANAGEMENT

Healthcare (ASQua).

TRAINING PROGRAMS MIGRATION FROM

**NABH 4TH EDITION TO 5TH EDITION** 

standardized molecular techniques.

• Infection Control Professionals Quality and Patient Safety

• Medical Records/ Information Management

Doctors Critical Care Nurses

• 18th November: Mock Drills- Table Top Exercises - Dr Lallu Joseph • 25th November: Clinical Audit - Dr Suneel C Mundkur Interested participants can register for viewing recordings of MasterClass Series-1. **Announcing MasterClass Series 2!** 

**Certificate Course in Healthcare Risk Management (CHRM)** This program consists of 10 self-paced e-modules with exercises, references and CHRM

at helping healthcare professionals through the stepwise progression to a mature quality system covering the full accreditation process. **TRAINING PROGRAMS** RT-PCR WITH CAHO ACADEMY **CBNAAT AND** TRUENAT

Series of 10 sessions by experts about the transition to NABH 5th edition. This program is aimed

RT-PCR with CBNAAT and TrueNat for COVID Testing Laboratory

Migration from NABH 4th edition to 5th edition

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